

Our Commitment to Your Care & Mental Health

Updated 4-6-2020

To our valued patients:

The COVID-19 pandemic is impacting all of us. As we continue to navigate this unprecedented time, we wanted to update you on what actions we are taking at NeuroStim TMS.

As of today, we are continuing to provide TMS treatment and scheduling new appointments daily. This is a dynamic situation and it changes regularly, but what does not change is our commitment to you, our patients. Current CDC guidelines recommend that those with pre-existing mental health conditions continue their treatment. Additionally, NeuroStim TMS has been designated by Washington State's Governor as an essential service and we stand by our mission to continue to provide this essential care.

We are following local, state, and federal guidelines by moving administrative staff to working remotely, conducting new consultations via phone/video, and ensuring that all essential in-office staff members perform hand hygiene, wear recommended PPE, and perform enhanced clinic-wide disinfecting and cleaning regularly.

Our goal is to not interrupt your TMS treatment, but we need your help to ensure the safety of you, our staff, and other patients:

1. If you are sick, even a little bit, please, **stay home!** We will treat you when you are feeling better.

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2. We want to limit the number of individuals in the office, so please come alone if possible.
3. Wash or sanitize your hands **prior** to entering our office (hands-free sanitizing dispensers are available at all NeuroStim clinics upon arrival).
4. Use proper “cough etiquette” (i.e. cough / sneeze into your elbow); patient masks are available for any who desire to wear them.
5. We are pausing the offering of beverages and snacks in our offices (i.e. TMS technicians will not be handling beverages & straws) and we will discontinue our self-serve coffee machines.

In addition to the above, we are taking daily temperatures of all patients and staff who enter our clinics during this time. We are also requesting that patients honor the current social distancing policies by not lingering in our lobby areas before or after treatment.

Again, we will aim to continue staying open for treatments until the time it is not advised. We appreciate your assistance in the above to help ensure everyone’s health and safety.

We are honored that you've entrusted us as your TMS therapy provider, and so we take our responsibility seriously to provide you with the best, and safest, possible treatment experience -- especially during these times. We are here for you.

Warmly,



Tasha Morris, MD
Medical Director

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